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Brewster; Aidan Lawes**

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Aidan lawes (author of it service management)

Aidan Lawes is the author of Chancery Lane, 1377-1977 (0.0 avg rating, 0 ratings, 0 reviews), IT Service Management (3.25 avg rating, 4 ratings, 0 review

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Ernest brewster (author of it service management)

Ernest Brewster is the author of IT Service Management (3.25 avg rating, 4 ratings, 0 reviews, published 2012), Ernest Brewster's Followers

What is itsm (it service management)? -

IT Service Management is a strategic approach to designing, delivering, managing and improving the way information technology is used within an organization.

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Dr Ernest Brewster is a champion of ITIL Service Management. Richard Griffiths is an ITIL trainer. Aidan Lawes is an authority on service management and co-authored

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It service management

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IT service management - what is it service

IT Service Management (ITSM) is a concept that deals with how to define and deliver guidance and support for businesses managing their IT infrastructure/

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Defining it service management or is that

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